



## **We're in a Long-Term Relationship (No Ghosting Allowed)**

Valentine's Day usually brings chocolates, flowers, and big gestures. But in home construction—and in business—the relationships that actually last aren't built on grand gestures. They're built on trust, communication, and showing up day after day.

In our world, building homes and growing businesses takes more than materials and schedules. It takes strong partnerships. That's true between builders and suppliers, and it's just as true within our own teams here at Kimal Lumber.

Great home builders rely on partners who answer the phone, plan ahead, and help solve problems before they turn into jobsite fires. Great teams rely on coworkers who communicate clearly, support one another, and take pride in doing things the right way. Those relationships don't happen by accident—they're built intentionally.

Let's be honest: nobody wants surprises at the last minute. Nobody enjoys unanswered calls, unclear expectations, or the classic "we'll get back to you" that stretches into days. That's not love. That's chaos.

Strong partnerships are about consistency. They're about being proactive instead of reactive, honest instead of vague, and collaborative instead of transactional. When we work together, we build smarter, more efficient projects, and stronger businesses.

At the end of the day, Kimal is committed to long-term relationships. No ghosting. No mixed signals. Our goal is just clear communication and a genuine desire to help our customers succeed.

Building homes isn't easy. It takes teamwork, trust, and people who care about getting it right. This Valentine's Day, we're grateful for the builders who trust us, the employees who show up every day, and the partnerships that make it all possible. Because when we build together, everybody wins.

We're proud to be in this for the long haul—supporting our builders, empowering our employees, and building relationships that last longer than a box of Valentine's chocolates.

Clark Willis

Regional Sales Manager

Kimal Lumber